

As a network of community-based consumer-driven organizations, the California Coalition of Agencies Serving the Deaf and Hard of Hearing filed another formal request with the FCC, this time to ask that FCC make a ruling that VRS providers cannot restrict their VRS customers to only one VRS provider! We believe that if a VRS Provider has provided equipment to Deaf/HH consumers, then the VRS Provider should not be allowed to restrict the use of such equipment to only one provider of VRS services. VRS services are funded through a federal program.